



*Quality Medicines for Malawi*

## **PRESS RELEASE**

### **REGULATORY ENFORCEMENT ACTION TAKEN AGAINST NON-COMPLIANT PHARMACEUTICAL BUSINESS PREMISES AND PERSONNEL**

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**Lilongwe, Friday, 20<sup>th</sup> January, 2023:** Pharmacy and Medicines Regulatory Authority (PMRA) wishes to inform stakeholders and the general public that at its recent Board Meeting the Authority considered and decided over various disciplinary cases involving six pharmaceutical business premises and one pharmacy personnel listed below.

The Authority commenced regulatory action against owners of the listed five medicine stores and one wholesale pharmacy for contravening relevant laws and regulations under the PMRA Act, including operating without a licence, stocking prescription only medicines (POM), operating premises without qualified personnel, and keeping medical products with no proof of purchase; whereas the personnel, a pharmacy technician, was charged with negligence leading to dispensing of incorrect medication.

Consequently, the Authority has revoked licenses for the six pharmaceutical premises and suspended the pharmacy personnel from practice for six months.

The summary below provides list of the premises and personnel, details of charges levelled against them and corresponding regulatory actions taken by the Authority.

For media inquiries contact PMRA Public Relations Officer, Joseph Josiah on 0885313011 or email at [jjosiah@pmra.mw](mailto:jjosiah@pmra.mw).

**Mphatso Kawaye**  
**DIRECTOR GENERAL**

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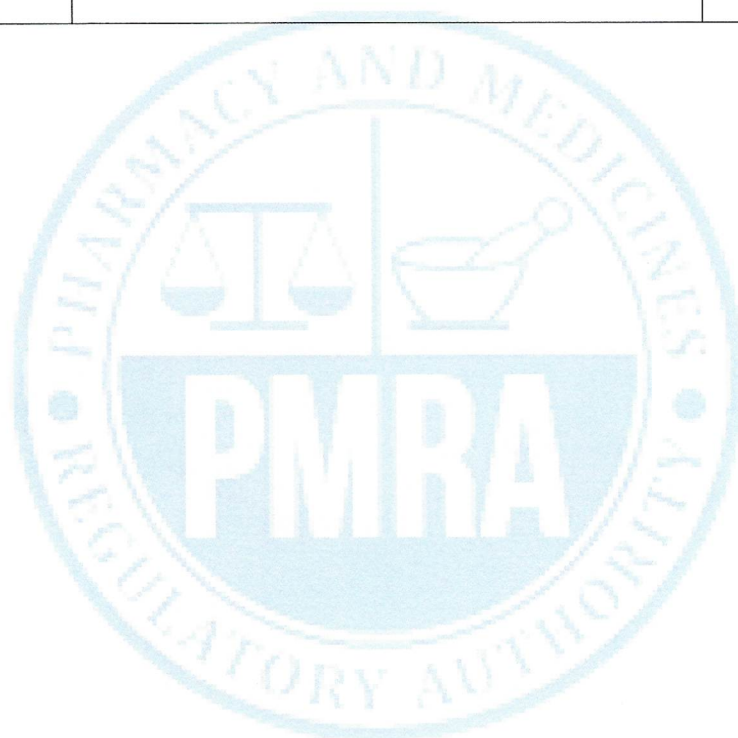
All correspondence should be addressed to the Director General

**Regulatory enforcement action against non-compliant pharmaceutical business premises and pharmacy personnel**

No.	Name and location of pharmaceutical premises	Charge (s)	Regulatory action taken
	Abundant Grace Medicine Store – Domasi, Zomba.	<ul style="list-style-type: none"> <li>• Stocking Prescription Only Medicines (POM) contrary to Section 95(1) of the PMRA Act;</li> <li>• Keeping medical products including Prescription Only Medicines with no proof of purchase contrary to Section 56(4) of the PMRA Act;</li> <li>• Operating Medicine Store without qualified personnel contrary to Section 85(a) of the PMRA Act;</li> <li>• Offering for sale (displaying on shelves) expired medicines contrary to Section 105(1) of the PMRA Act.</li> </ul>	Revocation of business license.
	A's Medicine Store – Ntaja Trading Centre.	<ul style="list-style-type: none"> <li>• Stocking Prescription Only medicines contrary to Section 95(1) of the PMRA Act;</li> <li>• Keeping medical products including Prescription Only Medicines with no proof of purchase contrary to Section 56(4) of the PMRA Act.</li> </ul>	Revocation of business license.
	Mr. Rafik Mustaphar (Pharmacy Technician)	<ul style="list-style-type: none"> <li>• Negligence. Contravention of the Pharmacy Code of Ethics on Principles 3 and 5: He was found negligent in discharging his duties, which led to the dispensing of incorrect medication. His conduct in failing to conduct good dispensing procedure is against the code of ethics that guides the pharmacy profession.</li> </ul>	Suspension from practice for 6 months.
	Felida Medicine Store – 3 Miles, Zomba.	<ul style="list-style-type: none"> <li>• Stocking Prescription Only Medicines contrary to Section 95(1) of the PMRA Act.</li> </ul>	Revocation of Business license.
	Karibu Wholesale Pharmacy – Lilongwe.	<ul style="list-style-type: none"> <li>• Operating without qualified personnel contrary to Section 85(a) of the PMRA Act;</li> </ul>	Revocation the business license

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	Nsanama Medicine Store – Nsanama Trading Centre, Machinga.	<ul style="list-style-type: none"> <li>• Stocking prescription only medicines contrary to Section 95(1) of the PMRA Act;</li> <li>• Keeping medical products including prescription only medicines with no proof of purchase contrary to Section 56(4) of the PMRA Act.</li> </ul>	Revocation of business licence.
	Care Medicine Store – Chingale, Zomba.	<ul style="list-style-type: none"> <li>• Stocking prescription only medicines (POMS) contrary to PMRA Act 2019 section 95(1);</li> <li>• Keeping medical products including prescription only medicines with no proof of purchase contrary to Section 56(4) of the PMRA Act.</li> </ul>	Revocation of business licence




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